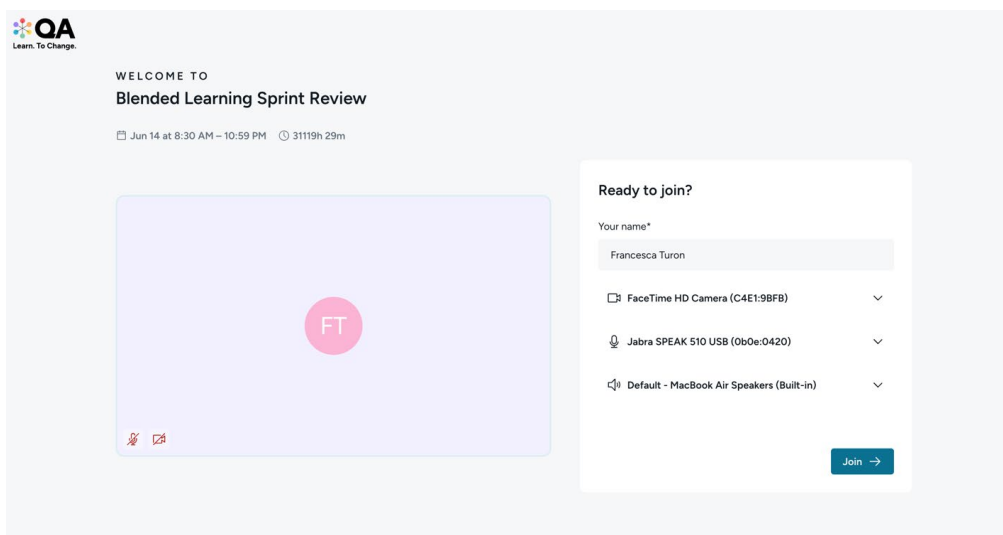


Group Platform Live Session Instructions

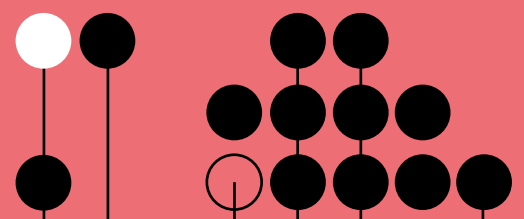
Lobby

The live session lobby will be the first page you arrive at when joining a live session.



Within the live session lobby you can:

- View your camera settings
- View your microphone settings
- View your audio output settings
- Mute / Unmute your microphone before joining
- Turn On / Off your video before joining
- Change your live session display name
- Apply video effects like blur and backgrounds to your camera
- Join the live session main lobby



Main Room

Once you have clicked join within the lobby page, you will then join the main room of the live session.



Within the live session main room you can:

On the top bar:

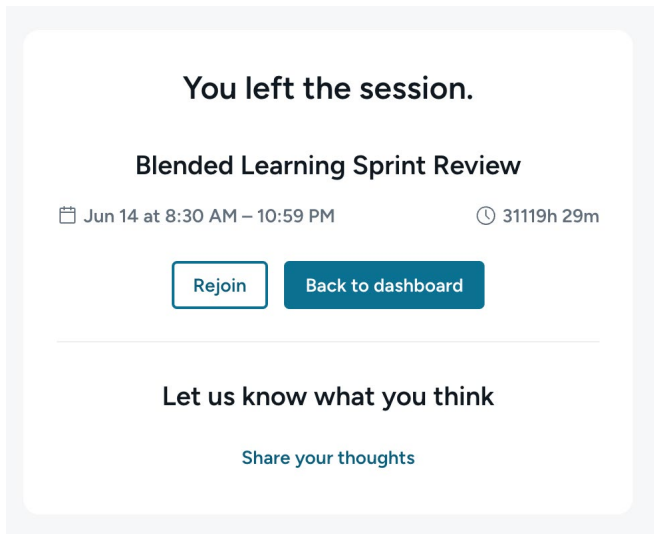
- Change your individual view of the live session (Gallery, Speaker, Side)
- View the participants list
- Access the live session chat (where you can message everyone or instructor only)
- More > View captions (if they have been turned on by the instructor)
- More > Settings (audio, camera, microphone and video effects)
- Leave the live session

On the side bar:

- Mute / Unmute your microphone
- Turn On / Off your video
- Share your tab, screen, window
- React with a range of different emojis
- Raise your hand

End Lobby

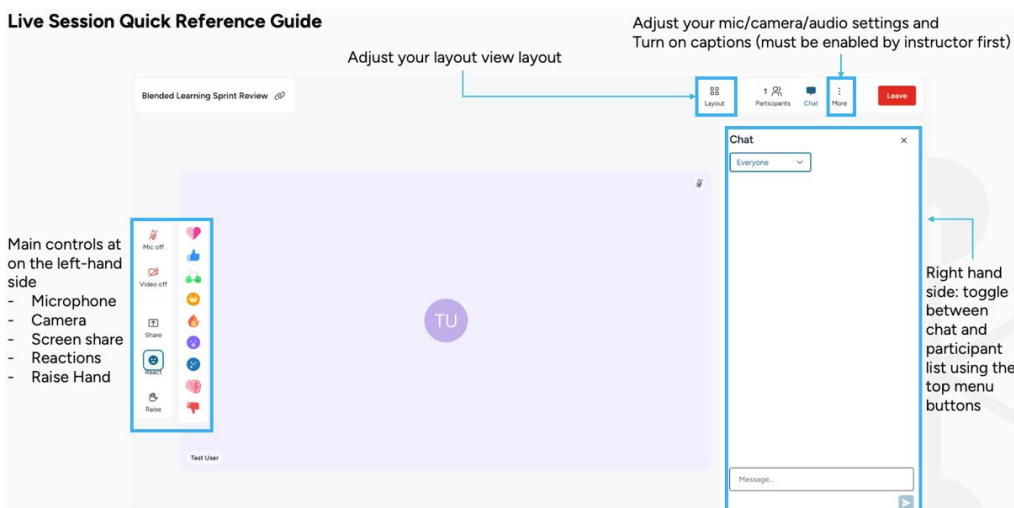
When you leave the main room of the live session, you will then be taken to the end lobby.



Within the end lobby you can:

- Rejoin the live session
- Go back to the dashboard
- Share your thoughts via a feedback survey

Quick Reference Guide



If you experience any technical issues, please contact Technical Support on Live Chat via this URL:

<https://v2.zopim.com/widget/popout.html?key=5bcvdcizsyQNHnBtVO7iQ36mHsQWEoZj>