

End User Labs (“Terms”) provided by (i) QA Limited (company number 02413137) with registered offices at International House, 1 St Katharine’s Way, London, E1W 1UN, (ii) QA USA, Inc. (formerly Cloud Academy Inc.) whose principal place of business is at 530 Fifth Avenue, Suite 703, New York, NY 10036, and (iv) all Affiliates of QA Limited from time to time. These Terms are effective from 22 October 2024. These Terms shall incorporate End User Terms of Use available at <https://www.qa.com/legal-privacy/> (the “End User Terms”).

## 1. DEFINITIONS AND INTERPRETATION

1.1. Definitions in the End User Terms shall apply to these terms and the following additional definitions shall have the following meanings:

“Labs” includes but is not limited to lab challenges and lab playgrounds which form part of our services within QA’s Platform.

## 2. SCOPE

2.1. Terms describe your rights and responsibilities when accessing and/or using our Labs in each case provided by QA Limited or any of its Affiliates as described above (“QA,” “we,” “our,” or “us”). By accessing or using the Labs, or by clicking a button or checking a box marked “I Agree”, you signify that you have read, understood, and agree to be bound by these Terms, and you acknowledge that you have read, understood and agree to the Privacy Notice which can be found on: <https://www.qa.com/legal-privacy/>. QA reserves the right to modify the terms of these Terms and will provide notice of such changes and such changes shall be effective immediately upon posting. These Terms apply to all Users, and to all others who access the Labs, whether as individuals, learners team members, or entities sponsoring employees or learners (“you,” or “your”).

2.3. BY COMPLETING THE REGISTRATION PROCESS, ACCESSING OR USING THE LABS YOU (I) ACKNOWLEDGE AND AGREE THAT YOU HAVE READ, UNDERSTOOD AND ACCEPTED THESE TERMS, (II) HEREBY REPRESENT AND WARRANT THAT YOU ARE AUTHORISED TO ENTER OR ACT ON BEHALF OF THE OWNER OF THE ACCOUNT, AND BIND TO THESE TERMS AND (III) YOUR USE OF THE LABS IS SOLELY AND EXCLUSIVELY IN RELATION TO THE SERVICES PROVIDED BY US AND NOT FOR ANY OTHER COMMERCIAL PURPOSE OR FOR ANY COMMERCIAL EXPLOITATION.

2.4. These Terms are effective between QA and the User on the earliest of the following: the day of your registration, access to or use of the Labs, execution by your employer of a signed written contract with respect to, concerning or relating to the Platform in which these Labs are accessed through (the “Contract”).

## 3. GENERAL

3.1. By accepting these Terms, you represent and warrant that all information that you provide is current, complete and accurate to the best of your knowledge. You agree to maintain and promptly update your information on the Platform for use on the Labs, including but not limited to any associated User Account so that it remains current, complete and accurate. You are responsible for obtaining and maintaining all connectivity, computer software, hardware and other equipment needed for access to and use of the Labs on the Platform.

3.2. These Terms, and any rights and licenses granted hereunder, may not be transferred or assigned by you, but may be assigned by QA without restriction. Any attempted transfer or assignment in violation of this clause will be null and void.

## 4. ELIGIBILITY

4.1. This is a contract between the User and QA. The User must read and agree to these Terms before accessing or using the Labs. If you do not agree, you may not access or use the Labs. You may use the Labs only if you can form a binding contract with QA, and only in compliance with these Terms and Applicable Law.

## 5. CLOUD PLATFORMS

5.1. The Labs allow Users to access certain third-party cloud platform services, which may include but not limited to, Microsoft Azure, Google Cloud Platform, and Amazon Web Services (the “Cloud Platforms”). Each Cloud Platform is provided by its respective provider (each a “Cloud Provider”).

5.2. User’s use of each Cloud Platform is governed by and subject to the applicable Cloud Provider’s own terms and conditions (and all “acceptable use” or similar policies or terms linked to or referenced therein) (the “Cloud Provider Terms”). Each of the Cloud Provider Terms is listed and linked-to below and are hereby incorporated into the Terms by reference:

- 5.2.1. Amazon Web Services [Customer Agreement](#) and [Service Terms](#);
- 5.2.2. Google Cloud Provider [Terms of Service](#), [Service Specific Terms](#) and [Acceptable Use Policy](#) and [Cloud Identity Agreement](#);
- 5.2.3. Microsoft Azure [Online Subscription Agreement](#) and [Online Services Terms](#); and
- 5.2.4. Alibaba Cloud Platform [Terms of Service](#).

5.3. When using the Labs, the User is deemed to be the end-user of the Cloud Platforms and User agrees to comply with all Cloud Provider

Terms applicable to User. The Cloud Provider Terms may be subject to change at each Cloud Provider’s discretion as provided in the Cloud Provider Terms, and any such changes will be automatically incorporated into the Terms. The User also agrees that each Cloud Provider is a third-party beneficiary of the Terms.

5.4. In the course of using the Labs environment a User may be requested to provide personally identifiable information, such as business communication information. For example, for the Cloud Provider to generate and send a sample email alert, a Cloud Platform dialog field may request a User’s email address. If Customer is unwilling to provide personal information to Platform Cloud Academy recommends and encourages Customer to provide information from a disposable email account.

5.5. ANY USE OF THE LABS WILL BE SUBJECT TO, AND ANY INFORMATION USER PROVIDES WILL BE GOVERNED BY, THE TERMS PROVIDED BY THE CLOUD PROVIDER, INCLUDING THOSE RELATING TO CONFIDENTIALITY, DATA PRIVACY AND SECURITY. THE USER PROVIDES ANY INFORMATION SUBJECT SOLELY TO THE CONFIDENTIALITY, DATA PRIVACY AND SECURITY NOTICES AND POLICIES PUBLISHED BY THE CLOUD PROVIDER.

5.6. QA disclaims all warranties (express or implied) with respect to the Cloud Platforms. The User agrees that QA shall have no liability to User with respect to any Cloud Platform and that the Cloud Providers shall have no liability arising out of or relating to the Terms or the Contract.

## 6. LAB

6.1. Labs may be included as part of our services to the User and the User’s Platform access may allow a User to access the Labs but does not guarantee access to or use of the Labs in any particular form or at all.

6.2. Subject to these Terms, the User is hereby granted a non-exclusive, limited, non-transferable, and freely revocable license to use the Labs, only for purposes required and relevant to the services by us. Usage outside of your relationship with us is strictly forbidden. QA may terminate the license granted in this section at any time, for any reason or no reason. QA reserves all rights not expressly granted herein in and to the Lab and QA Content.

6.3. The User agrees that:

6.3.1. the User is solely responsible for all information, data, communications, programs, applications, protocols, media, formulae, code, works, content, configurations, or other materials input, uploaded, transmitted, submitted, posted, or published by the User in connection with use of the Labs (collectively, “Lab Content”) or into or on the server instances that provide interactive environments as a part of the Products and the API and materials related thereto (“Lab Sessions”);

6.3.2. neither QA or the Cloud Providers will have any responsibility for User’s Lab Content or Lab Sessions; and

6.3.3. QA will have the right, but not the obligation, to monitor the use of the Labs (including Lab Content and Lab Sessions) by User for compliance with the Terms, and any such monitoring will not relieve User of its obligations under the Terms or the Contract.

## 7. LAB RULES

7.1.1. Your permission to use the Labs and its content is personal to you and non-transferable. Your use of the Labs and its content is conditional upon your compliance these Terms and you agree that you will not:

7.1.2. violate the Platform Rules as specified in Condition 8 of the End User Terms;

7.1.3. use any data or information other than simulated, anonymous, non-live data when using the Lab Sessions, and will not use real customer data or information or real transactions;

7.1.4. violate any applicable Cloud Provider Terms; and

7.1.5. exceed the usage limitations specific to each vendor, described in ANNEX A, ANNEX B, ANNEX C and ANNEX D.

## 8. CHANGES TO THE LABS

8.1. We may, with or without prior notice, QA may change, modify, suspend or terminate all or part of the Labs at any time or features of the Labs, to you or to Users generally. We may permanently or temporarily terminate or suspend your access to the Labs with or without notice and without liability, for any reason, including if, in our sole determination, you violate any provision of these Terms, or for no reason. Upon their termination for any reason or no reason, you continue to be bound by these Terms.

## ANNEX A - AMAZON WEB SERVICES ENABLED SERVICES AND LIMITATIONS

### 1. ENABLED SERVICES

- Application Load Balancer
- API Gateway
- Athena
- CloudFormation
- CloudFront
- CloudWatch
- CodeBuild
- CodeCommit
- CodeDeploy
- CodePipeline
- CodeStar
- Cognito
- Config
- Database Migration Service (DMS)
- DynamoDB
- Elastic Beanstalk
- Elastic Compute Cloud (EC2)
- Elastic Container Service (ECS)
- Elastic File System
- Elastic Load Balancing
- Elastic MapReduce (EMR)
- Elastic Transcoder
- ElastiCache
- Elasticsearch Service
- Glue
- Identity and Access Management (IAM)
- IoT
- Key Management Service (KMS)
- Kinesis
- Lambda
- Machine Learning
- OpsWorks
- Relational Database Service (RDS)
- Rekognition
- Route 53
- Simple Storage Service (S3)
- SageMaker
- Simple Notification Service (SNS)
- Spot Instance
- Simple Queue Service (SQS)
- Virtual Private Cloud (VPC)
- X-Ray

### 2. LIMITATIONS

- Resources can only be created in the **us-west-2 / US West (Oregon)**, regions
- You are not allowed to create roles. In general, you should choose to use an existing role when required by a service and select the role beginning with **cloudacademylabs-PlaygroundRole-**.
- Creating 6 or more computing instances at a time is not permitted
- Using 6 or more CPUs across all VMs is not permitted
- Only the following EC2 instance types are allowed: **t2.nano, t3.nano, t1.micro, t2.micro, t3.micro, t3a.micro, t2.small, t3.small, t2.medium, t3.medium, t3a.medium, m3.medium, t2.large, t3.large, m3.xlarge, m5.xlarge**
- EBS volumes of types other than gp2 or standard are not permitted
- Total EBS volume sizes cannot exceed 150GB
- Only **db.t2.micro MySQL** RDS instances with less than 20GB of storage are allowed
- Only the following instance types are allowed for SageMaker endpoints and training: **ml.m4.xlarge, ml.t2.medium, ml.t3.medium, ml.t3.large**
- Only 1 SageMaker Endpoint and active training job are allowed
- EC2 CPU burstable models allowed: **Standard**
- Cloud Spanner config allowed: **us-central\*** config
- Using a GPU is not permitted
- Attempting to use resources for mining of cryptocurrency is not permitted
- Excessive Network Traffic is not permitted
- DDoS or Port Scanning External Hosts is not permitted

## ANNEX B - MICROSOFT AZURE ENABLED SERVICES AND LIMITATIONS

### 1. ENABLED SERVICES

- API Apps
- App Service

- Application Gateway
- Automation
- Azure Active Directory
- Azure Backup
- Azure Bot Service
- Azure Cognitive Services
- Azure Cosmos DB
- Azure Databricks
- Azure Firewall
- Azure Functions
- Azure Kubernetes Service (AKS)
- Azure Machine Learning
- Azure Monitor
- Azure Resource Manager
- Azure Resource Manager templates
- Azure Service Health
- Azure SQL Database
- Azure Stream Analytics
- Blob storage
- Cloud Shell
- Container Registry
- Content Delivery Network
- Key Vault
- Load Balance
- Log Analytics
- Logic Apps
- Microsoft Azure portal
- Queue Storage
- Security Center
- Storage Accounts
- Storage Explorer
- Table Storage
- Text Analytics
- Virtual Machines
- Virtual Machine Scale Sets
- Virtual Network
- VPN Gateway
- Web Apps

### 2. LIMITATIONS

- Resources can only be created in the lab's assigned resource group
- Resources can only be created in **US regions**
- Creating 6 or more computing instances at a time is not permitted
- Virtual Machine Scale Sets are allowed to have a maximum of 3 instances
- Using 6 or more CPUs across all VMs is not permitted
- Only the following VM SKUs are allowed: **Basic\_A0, Basic\_A1, Standard\_A1, Standard\_A1\_v2, Standard\_A2, Standard\_A2\_v2, Standard\_B1ms, Standard\_B2ms, Standard\_B4ms**
- Total Disk size cannot exceed **150GB**
- Using an accelerator (GPU) is not permitted
- **AKS Clusters must be created with Container monitoring disabled**
- Only the **D1, F1, B1, S1, Y1** (Consumption-based) App Service Plan SKUs are allowed
- Only the **Free, Basic, S0, and 2 vCore** SQL Database SKUs are allowed and advanced data security must be turned off (Select Not now for Enable Azure Defender for SQL on the Additional settings tab)
- Attempting to use resources for mining of cryptocurrency is not permitted
- Excessive Network Traffic is not permitted
- DDoS or Port Scanning External Hosts is not permitted

## ANNEX C - GOOGLE CLOUD PLATFORM ENABLED SERVICES AND LIMITATIONS

### 1. ENABLED SERVICES

- BigQuery
- Cloud CDN
- Cloud Console
- Cloud Data Loss Prevention
- Cloud Deployment Manager
- Cloud Functions
- Cloud Key Management Service
- Cloud Load Balancing
- Cloud Logging
- Cloud Monitoring
- Cloud Natural Language

- Cloud Pub/Sub
  - Cloud Run
  - Cloud Shell
  - Cloud SQL
  - Cloud Storage
  - Compute Engine
  - Firewalls
  - Google Kubernetes Engine
  - Network Telemetry
  - Persistent Disks
  - Virtual Private Cloud
- 2. LIMITATIONS**
- Creating 5 or more computing instances at a time is not permitted
  - Using 5 or more CPUs across all VMs is not permitted
  - Compute instances of types other than **f1-micro**, or **n1-standard-1** are not permitted
  - Compute or SQL instances outside of **US** or **Europe zones** are not permitted
  - Cloud SQL instances of types other than **db-f1-micro** are not permitted

- Cloud SQL SQL Server database engine is not permitted
- Using an accelerator (GPU) is not permitted
- Attempting to use resources for mining of cryptocurrency is not permitted
- Excessive Network Traffic is not permitted
- DDoS or Port Scanning External Hosts is not permitted

#### **ANNEX D- ALIBABA CLOUD ENABLED SERVICES AND LIMITATIONS**

##### **1. ENABLED SERVICES**

- Object Storage Service (OSS)
- Virtual Private Cloud (VPC)

##### **2. LIMITATIONS**

- Resources can only be created in the **cn-hangzhou / China (Hangzhou)** region
- Using an accelerator (GPU) is not permitted
- Attempting to use resources for mining of cryptocurrency is not permitted
- Excessive Network Traffic is not permitted
- DDoS or Port Scanning External Hosts is not permitted