



salesforce

INFORMATION SYSTEMS BUSINESS ANALYST **Level 4**

SALESFORCE BUSINESS ANALYST

DURATION 18 months

WHAT'S SALESFORCE?

Salesforce is a customer relationship management solution that gives every business team - from sales and marketing to commerce, service, and beyond - a single, shared view of every customer.

JOB ROLES THIS PROGRAMME IS GREAT FOR

Salesforce Business Analyst

WHO IT'S A GOOD FIT FOR

You thrive on diving into data, identifying key insights, and mapping out a winning business strategy. And with your cool head and sound logic, you're able to think through problems and make actionable recommendations.

Learn additional Salesforce skills via Trailhead

QUALIFICATIONS

Level 4 IS Business Analyst Apprenticeship
BCS Certificate in Requirements Engineering

BCS Foundation Certificate in Business Change

BCS Certificate in Business Analysis

BCS Certificate in Systems Modelling (UML)

Salesforce Trailhead Business Administration Specialist Superbadge

SOMETHING MISSING? NO PROBLEM.

QA have a catalogue of over 1,500 training courses which you can bolt-on to your programme.

Bolt-on courses come at an additional cost, and can't be funded using your levy/apprenticeship funding. They are available at a significant discount off of RRP for apprentices.

The Salesforce Business Analyst apprenticeship will also provide you a guided introduction to Salesforce's free, gamified learning platform Trailhead. You will be provided with a customised curriculum, but will also have access to over 800 modules to learn the skills needed to thrive in Salesforce workforce.



Have a large volume of over 30 people you want to sign up?

QA's apprenticeship solution experts can help you tailor your own technology programme.



QA.com



QA's programme is an apprenticeship like no other. Delivered through a leading-edge, innovative approach to challenge-based learning. Using online learning, practical exercises, video content, coaching and workshops to enable accelerated and proficient skills development.

DISCOVER, PRACTICE AND APPLY

Discover, practice and apply are the three pillars of apprenticeship learning. No matter what part of the apprenticeship a learner is on, discover, practice and apply are combined into each activity.

Discover

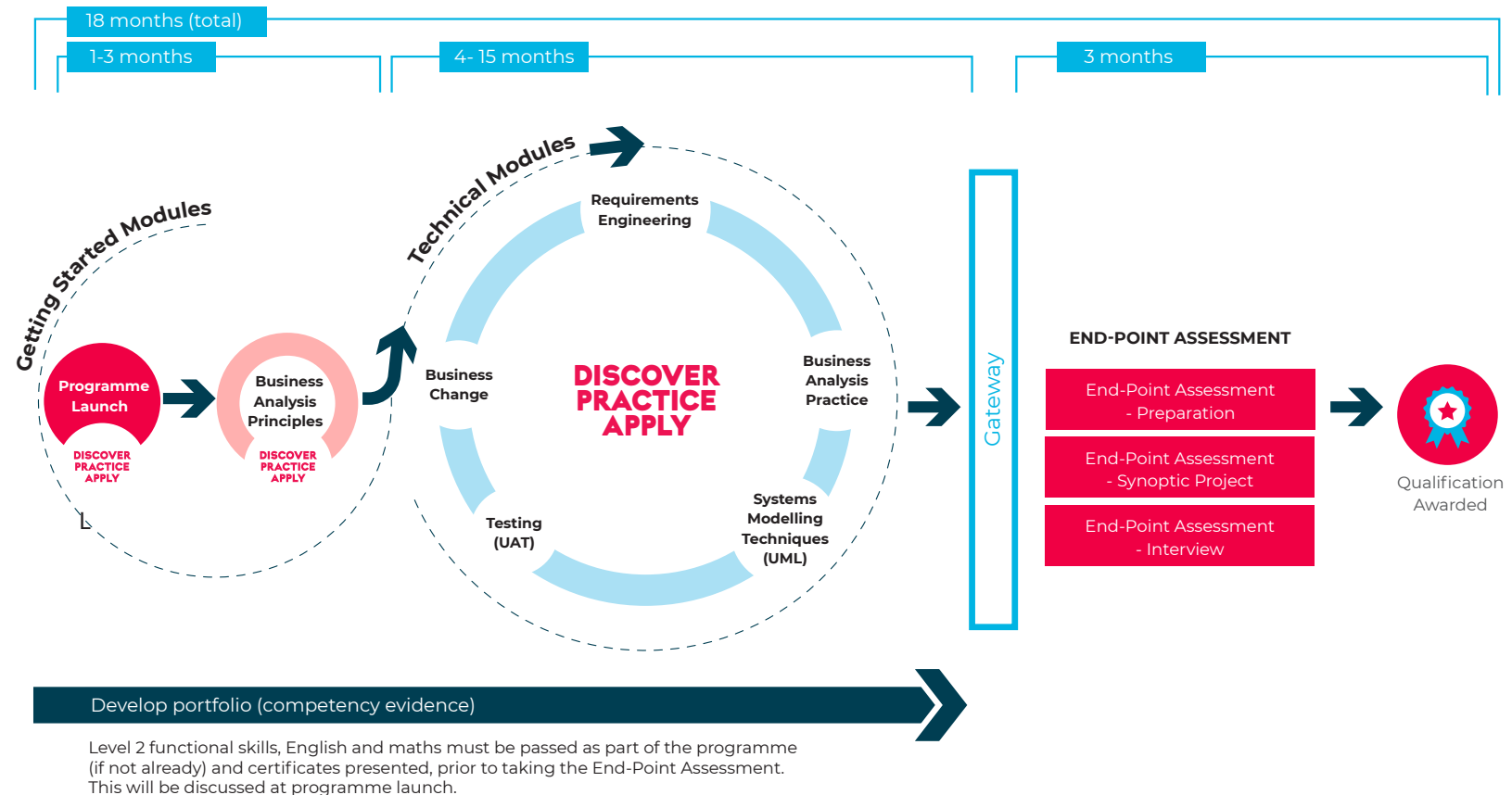
Learners will learn the theory, by exploring subjects online and in the classroom.

Practice

Learners will practice their new-found knowledge by completing activities - online, in the classroom and (most importantly) directly at work in their day-to-day role.

Apply

Learners will apply what they've discovered and practiced at work. They will actively contribute to your organisation whilst building their portfolio of evidence (showing how they've applied their new skills) to gain their qualification.



Evidencing 20% off-the-job learning

We are the apprenticeship experts and can help advise you on how best to do this. Our programme facilitates off-the-job learning, it's been developed with online learning and on-the-job learning, as well as classroom training. This 20% must be done in working hours.

For more information please [click here](#)

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